

3M downloadable eBooks are available PCs, Macs, Androids, iPhones, Nook Color, and Kindle Fire. Visit the 3M reader app page to find the right app for your device.

<http://www.3m.com/us/library/eBook/index.html>

Accessing your Account

Do I need a library card?

Yes. In order to access the 3M Cloud Library, you need to have a Coppell Public Library Card.

I can't log on!

First, make sure you have selected TX and the William T Cozby Public Library. Second, double-check that you are typing in your library card number without spaces. If you are still having problems logging on, please call the Information Desk (972-304-3658) to verify that your card is still active in our system.

I am typing my library card number in correctly. Why does my login keep failing?

You may have a block on your account. Bring your library card and driver's license to the Accounts Desk on your next visit to the library to resolve the issue. If the problem persists, please let Library staff know.

Checking Out and Holds

Are there any limits on checkouts and holds?

Yes. You may check out 7 items at a time. Holds are also limited to 7 at one time.

How long can I keep eBooks?

eBooks check out for 21 days at a time.

Can I return my items early so I can check out more?

Yes. There is an option both on the 3M Cloud Shelves and in the mobile apps that allows you to check-in.

Can I renew eBooks that I have checked out?

No. This option is not available. However, if your book is due and disappears from your shelf, you may check it out again if it is not on hold.

Further Help and Troubleshooting

I need more assistance with 3M. Is there a website I can go to?

Yes. 3M has a Cloud Library support site. <http://www.3m.com/us/library/eBook/support.html>

You may also stop by or call the Information Desk (972-304-3658) for additional help. Feel free to bring in your device with you.